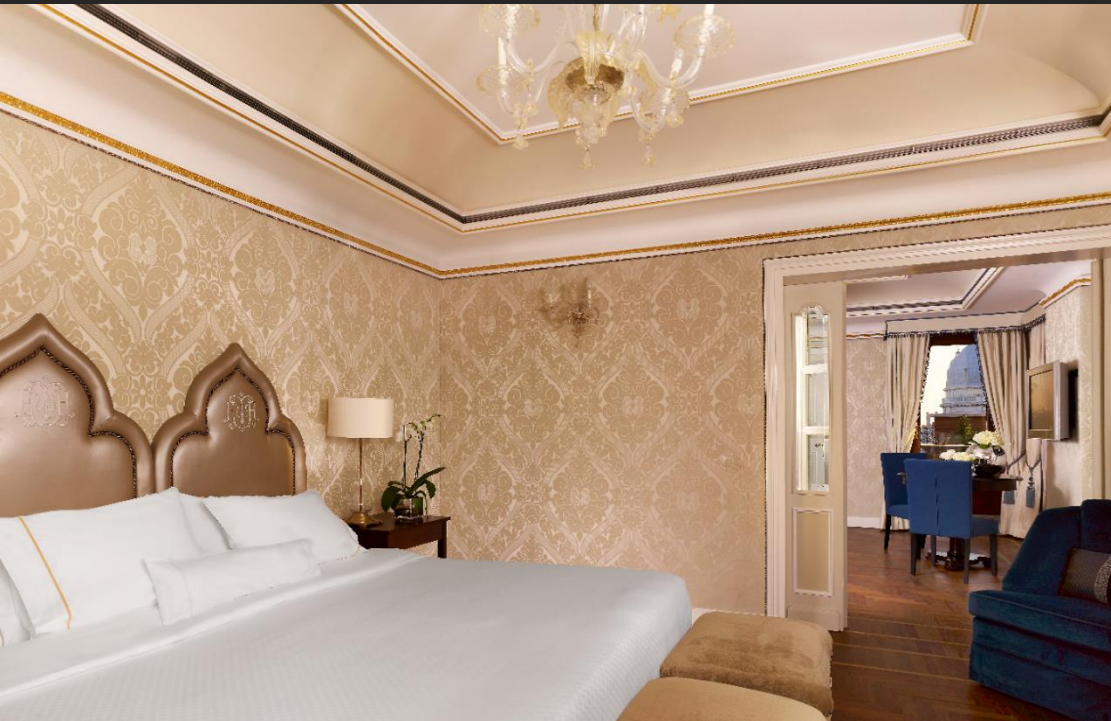


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# EUROPA & REGINA - VENICE

## GUESTROOMS CLIENTS FEEDBACK

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Deluxe Terrace Suite - bedroom

★★★★★

K226

Frequency Of Travel: Frequent

Purpose Of Travel: Family

Member Level: Platinum

From: Houston, TX

Month Of Arrival:

July 2014

Lovely hotel, great location

August 17, 2014

This hotel has all the Westin features one would expect, like the Heavenly Bed, but is close in elegance and amenities to a Luxury Collection hotel. It is centrally located, close to St. Mark's Square. It has its own convenient dock for transportation to the train station or airport, and is not far from vaporetto stops. While the birds will try to get your food, it is delightful to sit by the canal for breakfast or another meal. The staff are pleasant and helpful, with particular thanks to Andrea at the front desk who assigned us very nice rooms and willingly helped with any request.

My two suggestions for improvement:

1. The elevators are VERY slow. Only one appeared to be working. We discovered and took advantage of the staff elevator.

2. The room was not made up until very late in the day, when at times we would have liked to have a little rest after a long day of walking.

Starwood has several hotels in Venice; this one is a good value and well worth considering. \*

Deluxe Terrace Suite - living



★★★★★

JFPhilly

Frequency Of Travel: Infrequent

Purpose Of Travel: Romantic

Member Level: Preferred

From: Philadelphia

Heart of Venice

August 24, 2014

My wife and I thoroughly enjoy our 5 nights at the Westin Europa and Regina. It is conveniently located being only a 4 minute walk from San Marco square. The room was awesome and the staff was great. I look forward to staying there again. \*

✓ Yes, I recommend this hotel.





Premium Deluxe Double Guestroom

★★★★★

 Foka

Frequency Of Travel: Moderate

Purpose Of Travel: Romantic

Member Level: Preferred

From: Florida

Elegant comfort

August 1, 2014

Westin Europa and Regina Hotel have exceeded our expectations by far. From the moment we entered this elegant property we knew it was going to be a wonderful stay. The beauty and comfort of the magnificent suite, with the extraordinary view of the Grand Canal, was designed to please even the most demanding guest. We had pleasant experiences with the staff throughout the Hotel. \*

Deluxe Suite - living



★★★★★

 thelawman

Purpose Of Travel: Family

Member Level: Platinum

From: Orlando, FL, USA

Place was great!!

July 14, 2014

The hotel is in an awesome location on the Great Canal and was wonderful. Our suite was great and they use ETRO products! I wish the gym was bigger but it was still good by European standards. I have been there twice and would highly recommend the hotel! \*





Milan Deluxe Suite - guestroom

★★★★★

 Rich

Frequency Of Travel: **Moderate**

Purpose Of Travel: **Family**

Member Level: **Platinum**

From: **Pittsburgh, PA, USA**

Vacation

July 5, 2014

The hotel was excellent. **Room and service were outstanding.** Had a great time.\*

✓ Yes, I recommend this hotel.

Milan Deluxe Suite - living room



★★★★★

 JerriK

Frequency Of Travel: **Moderate**

Purpose Of Travel: **Family**

Member Level: **Gold**

From: **Oakland, CA**

Beautiful rooms, comfortable beds!

August 8, 2013

We enjoyed a 2 night stay in late July 2013. We booked 2 rooms for our family of 4 using SPG points. **We were delighted with our hotel rooms - the decor was current, we had a nice view and the beds were wonderful.** The directions to the hotel from the train station shown on the Westin website were easy to follow. We enjoyed a drink on the hotel's waterfront patio, expensive but enjoyable. We will stay again at the Westin if we return to Venice. \*