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# THE WESTIN PALACE MILAN

## GUESTROOMS CLIENTS FEEDBACK

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Milan Superior Guestroom

★★★★★

 **Konstantinos**

Frequency Of Travel: **High**  
 Purpose Of Travel: **Romantic**  
 Member Level: **Gold**  
 From: **Beverly Hills, CA, USA**

Our stay on May 28 - June 1 2014

June 2, 2014

We had an excellent time. We loved our room, the staff was very courteous, helpful, polite, genuine. The hotel lobby and bar, restaurant areas are beautiful. The bathrooms were clean and we felt very comfortable. **The rooms were very beautiful very elegant** the marble bathrooms spacious and the location was perfect. We will love to come back. We felt sad to let go. \*

Milan Superior Guestroom - disabled bathroom



★★★★★

 **Anonymous**

Frequency Of Travel: **Moderate**  
 Purpose Of Travel: **Romantic**  
 Member Level: **Gold**  
 From: **Toronto, ON, Canada**

**Excellent hotel!**

August 25, 2012

This hotel is a true 5 star!  
 The staff - Johan and Staphania are exceptional!!!!  
 As a SPG client, they made me feel truly special! **Our room was one of the most beautiful hotel rooms I had seen, it felt like a flat! Gorgeous!** \*



Milan Junior Suite



joyce46

Frequency Of Travel: **Frequent**  
 Purpose Of Travel: **Business**  
 Member Level: **Gold**  
 From: **New York, NY 10002, USA**

Nice renovation!

May 16, 2015

The room I stayed in this time has been renovated. The old rooms felt old and little dirty. **Now the newly renovated rooms feel modern, luxurious and clean.** Will go back for sure. \*

✓ Yes, I recommend this hotel.

Milan Deluxe Room



SeattleLovesItaly

Frequency Of Travel: **High**  
 Purpose Of Travel: **Romantic**  
 Member Level: **Gold**  
 From: **Seattle, WA, USA**

**Month Of Arrival:**  
 August 2015

Great Hotel, OK Location

September 5, 2015

We stayed at the Palace as SPG Gold members for four nights in August 2015. We have nothing but excellent things to say about the hotel. **We were kindly upgraded to a larger room that was just beautiful. The room and the entire hotel were very nicely done.** The staff were all very responsive. Restaurant suggestions (especially Solferino) were great. Our only complaint (and not the fault of the hotel) was that the location is just a bit far for easy and impromptu walking to Centro (La Scala, Duomo, etc). Yes its walkable, but not extremely convenient.

But we loved the hotel and will gladly stay there again. \*





Milan Deluxe Suite - guestroom

★★★★★

TexasGranny

Frequency Of Travel: **Moderate**  
 Purpose Of Travel: **Leisure - Event (E.G. Wedding)**  
 Member Level: **Preferred**  
 From: **Waco, TX, USA**

**Month Of Arrival:**  
 May, 2013

## Wonderful place to stay in Milan

July 14, 2013

We stayed at the Westin Palace Milan for 11 days in late May, 2013 and **I was most impressed with my room** and, especially, the service from the staff. I love that room windows open so one can get fresh air when the weather is cool. My room was wonderful even though it lacked a view ... the room itself was enough.

Every staff member seemed friendly and helpful, despite my lack of Italian. The lounge staff was especially memorable, kindly serving my Cafe Americano on the front patio each morning and, with DiSorrone, in the evening. Loved the Terrace with its stunning views. I felt pampered my entire stay, and I felt safe there.

I would highly recommend Westin Palace, it is worth the expense! \*

## Milan Deluxe Suite - living room



★★★★★

TerraPromessa13

Frequency Of Travel: **High**  
 Purpose Of Travel: **Family**  
 Member Level: **Platinum**  
 From: **New Jersey, USA**

**TOP 1000 CONTRIBUTOR**

## A real palace

February 3, 2015

We are a family of 5 and celebrated new years eve at the Westin Palace. As in a real palace we were all treated like royalties: friendly and smooth check-in that respected all our wishes communicated by e-mail; upgraded to **fantastic suites** with connecting doors (I), used our platinum amenities for a lavish breakfast buffet, a spectacular new years eve brunch (with top notch champagne) and very friendly and professional staff who treated our grandson like a little prince. We all want to go back and further explore this beautiful city with many excellent restaurants.\*