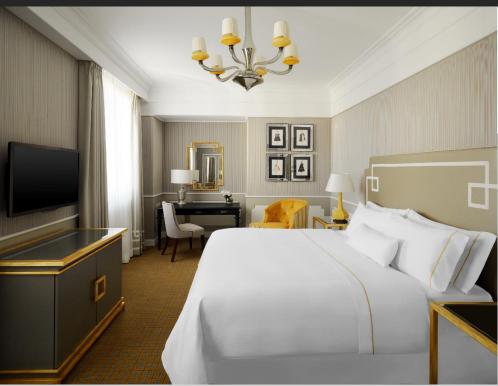
# THE WESTIN PALACE MILAN GUESTROOMS CLIENTS FEEDBACK





Milan Superior Guestroom

\*\*\*\*



# Konstantinos

Frequency Of Travel: High Purpose Of Travel: Romantic Member Level: Gold From: Beverly Hills, CA, USA Our stay on May 28 - June 1 2014

June 2, 2014

We had an excellent time. We loved our room, the staff was very courteous, helpful, polite, genuine. The hotel lobby and bar, restaurant areas are beautiful. The bathrooms were clean and we felt very comfortable. The rooms were very beautiful very elegant the marble bathrooms spacious and the location was perfect. We will love to come back. We felt sad to let go. \*

## Milan Superior Guestroom - disabled bathroom



\*\*\*\*

Anonymous

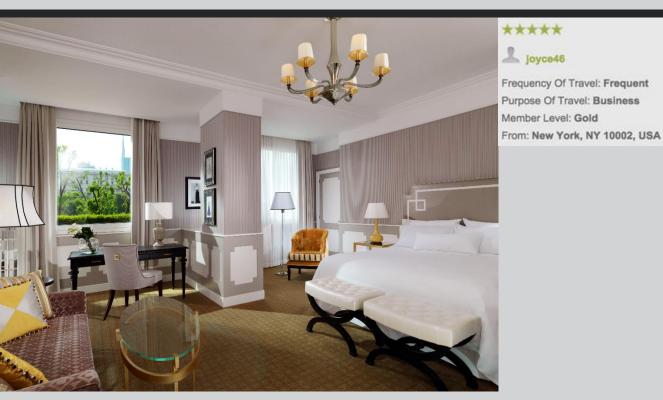
Frequency Of Travel: Moderate Purpose Of Travel: Romantic Member Level: Gold From: Toronto, ON, Canada

Excellent hotel!

This hotel is a true 5 star! The staff - Johan and Staphania are exceptional!!!!!

As a SPG client, they made me feel truly special! Our room was one of the most

beautiful hotel rooms I had seen, it felt like a flat! Gorgeous! \*



Milan Junior Suite

#### \*\*\*\* Nice renovation!

The room I stayed in this time has been renovated. The old rooms felt old and little dirty. Now the newly renovated rooms feel modern, luxurious and clean. Will go back for sure. \*

Yes, I recommend this hotel.

#### Milan Deluxe Room



May 16, 2015

# \*\*\*\*

# SeattleLovesitaly

Frequency Of Travel: High Purpose Of Travel: Romantic Member Level: Gold From: Seattle, WA, USA

Month Of Arrival: August 2015

#### Great Hotel, OK Location

We stayed at the Palace as SPG Gold members for four nights in August 2015. We have nothing but excellent things to say about the hotel. We were kindly upgraded to a larger room that was just beautiful. The room and the entire hotel were very nicely done. The staff were all very responsive. Restaurant suggestions (especially Solferino) were great. Our only complaint (and not the fault of the hotel) was that the location is just a bit far for easy and impromptu walking to Centro (La Scala, Duomo, etc). Yes its walkable, but not extremely convenient.

But we loved the hotel and will gladly stay there again. \*



Milan Deluxe Suite - guestroom

# \*\*\*\*



### La TexasGranny

Frequency Of Travel: Moderate Purpose Of Travel: Leisure - Event (E.G. Wedding) Member Level: Preferred From: Waco, TX, USA

Month Of Arrival: May, 2013

#### Wonderful place to stay in Milan

July 14, 2013

We stayed at the Westin Palace Milan for 11 days in late May, 2013 and I was most impressed with my room and, especially, the service from the staff. I love that room windows open so one can get fresh air when the weather is cool. My room was wonderful even though it lacked a view ... the room itself was enough.

Every staff member seemed friendly and helpful, despite my lack of Italian. The lounge staff was especially memorable, kindly serving my Cafe Americano on the front patio each morning and, with DiSorrono, in the evening. Loved the Terrace with its stunning views. I felt pampered my entire stay, and I felt safe there.

I would highly recommend Westin Palace, it is worth the expense! \*

## Milan Deluxe Suite - living room



# \*\*\*\* L TerraPromessa13

Frequency Of Travel: High Purpose Of Travel: Family Member Level: Platinum From: New Jersey, USA

TOP 1000 CONTRIBUTOR

#### A real palace

We are a family of 5 and celebrated new years eve at the Westin Palace. As in a real palace we were all treated like royalties: friendly and smooth check-in that respected all our wishes communicated by e-mail; upgraded to fantastic suites with connecting doors (!), used our platinum amenities for a lavish breakfast buffet, a spectacular new years eve brunch (with top notch champagne) and very friendly and professional staff who treated our grandson like a little prince. We all want to go back and further explore this beautiful city with many excellent restaurants.\*

\* Reviews from www.starwoodhotels.com/westin/property/reviews